

# **What do you think of the OCN Mediation Skills Course?**

These are comments from people who attended some of our recent courses.

## **Would you recommend the course to others?**

All attendees said yes.

## **After attending the course, how confident do you feel about mediation?**

All attendees rated it good or very good.

## **How do you rate your trainer?**

All attendees rated them good or very good

## **Comments made about the best part of the course were:**

“the role play – its only by doing it and putting it into practice and making mistakes, that real learning takes place”

“the content of the course was well put together and thoughtfully presented. The small group was good, the feedback from tutor and participants was really useful and tactfully given.”

“the opportunity for role-play was invaluable, but it wouldn’t have been possible without all the prior discussion.”

“the tutors were very informative and personable”

“the opportunity to put mediation into practice with different group dynamics”

“interesting and informative and stimulating role plays”

“enjoyed learning the process of how to mediate, the various skills required”

“the brick building made so much sense”

## **Additional comments were:**

“thank you for the care shown and sensitivity given”

“thank you for a well run and enjoyable course”

“this is a top class & high quality course”